

# P R E S S   R E L E A S E

**For Immediate Release**

Tuesday, August 3<sup>rd</sup>, 2010

**For More Information, Call:**

Fire Chief Kevin Countryman

(815) 291-5845

Stephen Holbert

(815) 297-2595

Due to the recent flooding in Stephenson County and the surround area many residences and businesses have been affected by the flooding.

Recently the Emergency Management Agency has received complaints regarding flood victims and insurance adjustors processing flood claims.

The following links to the Illinois Department of Insurance are a valuable resource for providing consumers with general information and guidance about insurance coverage and laws:

[http://insurance.illinois.gov/HomeInsurance/disasters\\_flood.asp](http://insurance.illinois.gov/HomeInsurance/disasters_flood.asp)

[http://insurance.illinois.gov/HomeInsurance/disasters\\_contact.asp](http://insurance.illinois.gov/HomeInsurance/disasters_contact.asp)

For more information you can contact the Consumer Assistance Hotline Toll Free at 866-445-5364 or the Consumer Services Section at 312-814-2427.